



Pavia, 27/04/2020

Services of the University Libraries – Special Plan: Phase 2.1 (from 04/05/2020)
“Distant (still), but (much) closer”

The Libraries of the University of Pavia - while continuing to remain closed to the public - have drawn up a cautious recovery plan for providing basic services, in order to make their resources accessible, without direct contact between staff and customers.

The following indications may be subject to changes based on the evolution of the situation and in line with any new provisions issued by the competent authorities.

1) Local and interlibrary loan service in 'contactless' mode (for all categories of users)

For the entire duration of Phase 2.1, users, if necessary, will be able to take advantage of the local loan service, after booking the material through Fluxus application. The service will exceptionally also be extended to library materials normally “for consultation only”, subject to authorization from the Library Managers. The material can be collected, upon communication to the user by e-mail, at some points of the libraries specifically indicated and without meeting in person the staff normally assigned to the front office. In this case, the collection points that have been identified for the libraries are:

- Biblioteca delle Scienze – Biblioteca della Scienza e della Tecnica: **Atrio di accesso al Polo Didattico della “Nave”**, Via Ferrata, 1
- Biblioteca di Area Medica: **Atrio di accesso alla Biblioteca**, Policlinico San Matteo, Palazzina Cliniche Chirurgiche (Padiglione 2, primo piano), Piazzale Golgi, 2
- Biblioteca di Economia: **Portineria del Dipartimento di Economia**, Via San Felice, 5
- Biblioteca di Giurisprudenza – Biblioteca di Scienze Politiche e Sociali: **Portineria di Palazzo Centrale**, Strada Nuova, 65
- Biblioteca di Studi Umanistici: **Portineria di Palazzo San Tommaso**, Piazza del Lino, 1

The restitution of the book material can take place both at the same point where the collection took place, and through the deposit of the volumes in the BOX which has been set up at the Main Entrance of the University downtown (Palazzo Centrale), Strada Nuova 65 - Pavia.

For those who do not have the possibility to return the loaned material, they can return it at the end of the emergency period. Reminder e-mails that are automatically sent by the service management procedure can be considered not valid.

1b) The local and interlibrary loan service in 'contactless' mode will also be active at the Library of the Department of Musicology and Cultural Heritage of Cremona (Palazzo Raimondi, Corso Garibaldi 178) with the same methods of use indicated above (point 1), but according to a calendar that can be consulted at the following link: <http://biblioteche.unipv.it/home/biblioteche/biblioteca-di-musicologia>. The material can be collected, upon communication to the user via e-mail of the place and date of collection.



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2) Online support service (for all categories of customers)

Customers can ask information and support, via telephone, email and Skype; please contact the relevant University library (for contact details, see <http://biblioteche.unipv.it/home/biblioteche>).

In this case, the service may be requested by appointment at the following e-mail addresses:

- Biblioteca delle Scienze: reference.bds@unipv.it
- Biblioteca della Scienza e della Tecnica: reference.bst@unipv.it
- Biblioteca di Area Medica: biblioteca.areamedica@unipv.it
- Biblioteca di Economia: bib06eco@unipv.it
- Biblioteca di Giurisprudenza: reference.giurisprudenza@unipv.it
- Biblioteca di Scienze Politiche e Sociali: reference.scienzepolitiche@unipv.it
- Biblioteca di Studi Umanistici: reference.studiumanistici@unipv.it
- Biblioteca di Musicologia e Beni Culturali, Cremona: biblioteca.cremona@unipv.it

3) Service for documents in .pdf format (for all categories of users)

The service of supplying documents in .pdf format will be available again. Throughout Phase 2, the service will be extraordinarily extended also to resources (paper and electronic) owned by the University Libraries (including the Library of Musicology and Cultural Heritage of Cremona), subject to authorization from the relative Managers and in compliance with current regulations on copyright (Law 22 April 1941 n. 633 and subsequent amendments).

4) Book loan service at home, by courier (for all categories users who are not in Pavia and Cremona)

The book lending service at home, by courier and at no charge for customers, will be exceptionally active, intended in particular for those ones who are not in Pavia and Cremona. Those who want to use it shall send an email request to the library email address (<http://biblioteche.unipv.it/home/biblioteche>), indicating, in addition to the details of the volume, also a telephone number and exact postal address where material must be delivered. It might happen that the shipment is unsuccessful or that it delays, in consideration of the general weakening of postal services.

5) Electronic resources that can be accessed online (for all categories of users)

Please note that many electronic resources (with the exception of the Bloomberg database) purchased by the University can also be consulted online, via connection from outside the University (information available at the following link: <http://libraries.unipv.it/services/off-campus-access/>).

The list of databases, magazines and books in electronic format is also accessible filtering by disciplinary area on the page: <http://libraries.unipv.it/resources/databases/>

In this emergency period, digital solidarity services offered by publishers and editors are also available: these are access to databases, electronic journals and e-books not subscribed by the University, services to support teaching and training, expansion of the number of simultaneous accesses, additional and alternative remote access methods. The list of everything that is gradually made available is constantly updated and is reported on the page <http://biblioteche.unipv.it/servizi-bibliotecari-per-emergenza-covid-19#part5>

There are also important initiatives, such as open access to the World Digital Library: <https://www.wdl.org/en/>.

This, and many other freely accessible resources, can be consulted starting from the page available at the following link: <http://biblioteche.unipv.it/home/risorse/banche-dati>.



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5.1) MediaLibraryOnLine - MLOL (for all categories of users)

In addition to the above services, please note that you can access the MediaLibraryOnLine (MLOL) service, the first Italian network of public, academic and school libraries, which allows you to consult e-books of major publishers and newspapers from all over the world, to listen to music and audiobooks in streaming and downloads, as well as to access hundreds of thousands of other digital resources.

For further information, please consult the page <https://openweb.unipv.it/openweb/mlol>, on which presentations and webinars for users are also available.

To discover the MLOL contents, you can start from our online catalogue in the [OpenWeb](#) version: by starting a search, in addition to the results normally proposed, at the bottom right there is a widget showing the MLOL contents. You can also search from the [MLOL Lomellina-Pavese](#) portal.

A part of these resources is freely available, another part is accessible with a username and password. Anyone interested in accessing reserved resources can register, and therefore access with his/her credentials, by sending an email to the "Carlo Bonetta" Municipal Library of Pavia at the following address: bonetta@comune.pv.it, specifying to be related to the University of Pavia and indicating the personal tax code number (*codice fiscale*).

Registration is free and will be managed directly by the "Carlo Bonetta" Library, which will send the access credentials to the MLOL service via email.

For further updates and for information on the University electronic resources and library services, please consult the portal of the University Library System on a regular basis at the following link: <http://biblioteche.unipv.it> and in particular the page on Library Services during Covid-19 emergency, close-up in the news box (<http://biblioteche.unipv.it/servizi-bibliotecari-per-emergenza-covid-19>).

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