## For a better service, we ask you to choose only one communication channel, and we will reply ASAP.

- You can write an email to our dedicated email address, you will receive a reply as soon as possible (usually within 2 working days):
  - matricole.ecosogiogiuridiche@unipv.it → for degree courses in the economic, socio-politic, law and communication areas
  - matricole.facmedicina@unipv.it → for degree courses of the Faculty of Medicine and Surgery
  - <u>matricole.ingegneria@unipv.it</u> → for degree courses of the Faculty of Engineering
  - matricole.scientifiche@unipv.it → for degree courses in Physics,
    Chemistry, Mathematics, Biology, Biotechnologies, Geology and Natural Sciences
  - matricole.scienzedelfarmaco@unipv.it → for degree courses in Pharmacy and related areas
  - <u>matricole.umanistiche@unipv.it</u> → for degree courses of the Humanities Department and Psychological areas
  - <u>matricole.cremona@unipv.it</u> → for degree courses of the Department of Musicology and Cultural Heritage
- Fix an online appointment on the Meet platform on Monday from 9,00 am to 12,00 am. Book online at this webpage <a href="http://gopa.unipv.it/home\_immatricolazioni.asp">http://gopa.unipv.it/home\_immatricolazioni.asp</a>
- Enter the online web room without an appointment every Wednesday from 9,30 am to 11,00 am (please note: in this web room privacy is not granted as all users are logged in at the same time, thus it will be possible to ask general questions only) https://meet.google.com/dpz-iojw-fqs
- Write a message to our Direct Line (Filo Diretto) at <a href="https://a1700.gastonecrm.it/frontend/index.php?F=St02ac2,you">https://a1700.gastonecrm.it/frontend/index.php?F=St02ac2,you</a>, you will receive a reply ASAP (usually within 2 working days).
- Phone +39.0382 989898 every day from 10,00 am to 12,00 pm; our operators are active on multiple phone lines